

Windstream Communications, Inc.
4001 Rodney Parham Road
1170 - B1F2-12A
Little Rock, AR 72212

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windstream 

2013 FEB 12 PM 12:49

SC PUBLIC SERVICE
COMMISSION

February 8, 2013

Public Service Commission of SC
Docket Department
Post Office Drawer 11649
Columbia, SC 29211

RE: Authorized Utility Representative Form for Telecommunications Carriers

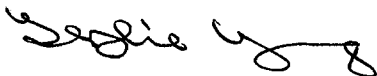
Dear Sir or Madam:

Enclosed please find the Authorized Utility Representative Forms for Telecommunications Carrier filed on behalf of the following companies.

Talk America Inc.
The Other Phone Company, Inc.
Network Telephone Corporation

If you have any questions, please do not hesitate to call me at 501-748-5150.

Sincerely,



Lezlie Young
Consultant - Regulatory Compliance

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PSC SC
MAIL/DMS

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☒ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

<u>Talk America Inc.</u>		
Company Name		
	<u>501-748-7000</u>	Telephone #
<u>1201 W. Peachtree Street, Suite 610</u>		
Mailing Address		
<u>Atlanta, GA 30309</u>		
City, State, Zip Code		
<u>4001 N. Rodney Parham Rd</u>		
Business Location		
<u>Little Rock, AR 72212</u>	<u>Pulaski</u>	
City, State, Zip Code	County	

REGISTERED AGENT INFORMATION

<u>Registered Agent: CT Corporation</u>	
<u>Mailing Address: 2 Office Park Court #103</u>	
<u>Columbia, SC 29223</u>	
City, State, Zip Code	

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

Russell Frazier 106 N Church Street Lexington, SC 29072

- A. **General Manager** (Include Address if different than above)
802-957-2641 / 803/359-8868 / russell.frazier@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
704 /814-2531 / customerassistance@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
Mollie Chewning Executive Customer Relations 1720 Galleria Blvd Charlotte, NC 28270
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
704 /814-2531 / mollie.chewning@windstream.com
 Telephone Number / Facsimile Number / E-mail Address
800-347-1991 Residential 800-600-5050 Business
- C2. **Customer Contact** (Toll Free Number)
- D. **Engineering Operations** (Include Address if different than above)
/ /
 Telephone Number / Facsimile Number / E-mail Address
866-445-3194 Residential Repair 800-843-9214 Business Repair
- E. **Test and Repair** (Include Address if different than above)
/ /
 Telephone Number / Facsimile Number / E-mail Address
Russell Frazier 106 N Church Street Lexington SC 29072
- F. **Emergencies** (During Non-Office Hours)
802-957-2641 / 803-359-8868 / russell.frazier@windstream.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Betty Willis, Regional VP-State Government Affairs 1201 W. Peachtree St Atlanta GA 30309
Regulatory Officer (Include Address if different than above)
678-351-2049 / 404-474-9677 / bettye.i.willis@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Vicki Anger, Tax Reporting Windstream Communications
- H. **Dual Party Mailings** (Name)
4001 N Rodney Parham Rd Little Rock AR 72212
(Mailing Address)
501-748-5196 / / vicki.anger@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jamie Bourland Regulatory Reporting Windstream Communications
- I. **Interim LEC Fund Mailings** (Name)
4001 N Rodney Parham Rd Little Rock AR 72212
(Mailing Address)
501-748-5325 / / tim.p.loken@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jamie Bourland Regulatory Reporting Windstream Communications
- J. **Universal Service Fund Mailings** (Name)
4001 N Rodney Parham Rd Little Rock AR 72212
(Mailing Address)
501-748-5325 / / stephanie.d.marsh@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Lezlie Young Regulatory Reporting Windstream Communications
- K. **Gross Receipts Mailings** (Name)
4001 N Rodney Parham Rd Little Rock AR 72212
(Mailing Address)
501-748-5150 / / sandra.blade@windstream.com
Telephone Number / Facsimile Number / E-mail Address
Jeff Heacox Regulatory Reporting Windstream Communications
- L. **Lifeline Mailings** (Name)
4001 N Rodney Parham Rd Little Rock AR 72212
(Mailing Address)
501-748-5390 / / tim.p.loken@windstream.com
Telephone Number / Facsimile Number / E-mail Address

Lezlie Young

This form was completed by

Consultant - Regulatory Compliance

Title


Signature

/ 2/8/2013

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201